

MICROSOFT DYNAMICS 365 BUSINESS CENTRAL (FORMERLY MICROSOFT DYNAMICS NAV) EXTENDED PROFILE



Microsoft Dynamics 365
Business Central

OVERVIEW

Microsoft Dynamics 365 Business Central (formerly NAV) is a comprehensive ERP solution for small to medium-sized businesses (SMBs) looking to streamline their operations, optimize financial control, and drive growth through enhanced

FEATURE OVERVIEW

operational visibility.

Renowned for its adaptability and scalability, Dynamics NAV has evolved within the Microsoft Business Central ecosystem, making it accessible as both an on-premises and cloud-hosted solution.

MICROSOFT DYNAMICS NAV TRANSITION TO BUSINESS CENTRAL

As Dynamics NAV became part of the Microsoft Business Central family, it expanded its capabilities while retaining a similar interface, streamlining the transition for existing NAV users.

BC offers more advanced cloud-based tools and further customization options, differentiating itself with the full spectrum of [Dynamics 365's integration](#).

KEY FEATURES OF D365 BUSINESS CENTRAL:

- **Financial management:** Advanced tools to manage accounting, budgeting, and financial reporting.
- **Supply chain and inventory control:** Efficient inventory and supply chain management for improved operational efficiency.
- **Manufacturing and warehouse management:** Tools to simplify and automate manufacturing and warehouse processes.
- **Project and resource management:** Comprehensive project tracking and resource allocation to maximize productivity.

Business Central includes advanced capabilities like multi-currency support, business intelligence, and enhanced data security measures.

INTEGRATED WITH MICROSOFT OFFICE SUITE

A notable feature of Dynamics 365 Business Central is its integration with Microsoft Office. It works intuitively with Outlook, Word, and Excel, letting users manage tasks directly in app. This integration makes D365 particularly user-friendly for organizations already using MS Office

DEPLOYMENT FLEXIBILITY

Dynamics 365 BC offers flexible deployment options:

- **On-premises:** Allows for full control over data and infrastructure, ideal for businesses with unique compliance requirements.
- **Cloud-based:** Supports remote access and enhanced scalability, appealing to businesses looking for cost-effective growth and maintenance.

The cloud-hosted model includes native iOS, Android, and Windows mobile app compatibility, empowering employees with on-the-go access to Business Central's ERP functionalities.

FREQUENTLY ASKED QUESTIONS

WHAT IS BUSINESS CENTRAL USED FOR? IS IT AN ERP OR CRM?

Business Central is an ERP system used to manage financials, operations, sales, and services, making it ideal for small

to mid-sized businesses.

It does include some CRM functionalities too, particularly around customer interactions, sales, and service management.

WHAT IS THE DIFFERENCE BETWEEN DYNAMICS NAV AND BUSINESS CENTRAL?

NAV is the predecessor to Business Central. The platform is now cloud-optimized, more scalable, and seamlessly integrates with the full Dynamics 365 suite.

HOW MUCH DOES IT COST?

D365 BC offers two plans: Essentials and Premium. Essentials covers finance, sales, and operations, with Microsoft Copilot included. Premium includes all Essentials features plus advanced tools for service management and manufacturing.

For pricing breakdowns and free trial information, download our extended [Dynamics 365 Business Central software profile](#).



SOFTWARE SPECIFICATION

OVERVIEW	
PRODUCT NAME	Microsoft Dynamics 365 Business Central (formerly Microsoft Dynamics NAV)
BUSINESS SECTORS	
DISTRIBUTION	✓
GOVERNMENT & NPO	✗
MANUFACTURING	✓
RETAIL	✓
SERVICES	✓
INDUSTRY	
AEROSPACE & DEFENSE	✓
AUTOMOTIVE	✓
CHEMICAL	✓
CONSTRUCTION	✓
COSMETICS	✓
ELECTRONICS	✓
ENERGY/POWER/UTILITIES	✓
ENGINEERING	✓
FASHION	✓
FINANCIAL SERVICES	✓
FOOD & BEVERAGE	✓
LOCAL GOVERNMENT	✓

MEDIA	✓
MEDICAL & HEALTHCARE	✓
METALWORKING	✓
OILFIELD	✓
PACKAGING	✓
PAINT & ADHESIVES	✓
PHARMACEUTICAL	✓
PLASTICS & RUBBER	✓
PRINT & DESIGN	✓
RENTAL	✓
TELECOMMUNICATIONS	✓
WOODWORKING	✓
CANNABIS	✗
EDUCATION	✗
NONPROFIT	✓
ERP SOFTWARE FEATURES	
BILLING	✓
BUSINESS INTELLIGENCE/ANALYTICS	✓
COSTING	✓
CRM	✓
CUSTOMER SERVICE	✓
PRODUCT DESIGN	✗
FINANCIALS & ACCOUNTING	✓
HR	✗
INVENTORY MANAGEMENT	✓

ORDER MANAGEMENT	✓
PLANNING & SCHEDULING	✓
PROJECT MANAGEMENT	✓
PURCHASING	✓
QUALITY CONTROL	✗
SALES	✓
SHIPPING & DISTRIBUTION	✓
SUPPLY CHAIN MANAGEMENT	✓
WAREHOUSE MANAGEMENT	✓
ASSET MANAGEMENT	✓
DOCUMENT MANAGEMENT	✓
CUSTOMER SUITABILITY	
ENTERPRISE (1000+ EMPLOYEES)	✗
MEDIUM SIZE (251-1000 EMPLOYEES)	✓
SMALL BUSINESS (1-250 EMPLOYEES)	✓
ADDITIONAL PRODUCT INFO	
MULTI LANGUAGE	✓
MULTI CURRENCY	✓
CUSTOMIZABLE	✓
SYSTEM HOSTING	
CLOUD	✓
INSTALLED ON PREMISE	✓
FURTHER INFORMATION	
PRICING	30-day free trial available, Essentials: \$70/user/month, Premium: \$100/user/month. Paid annually.



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SOFTWARE SCREENSHOTS



